

the hitchhiker's guide to quality assurance

the Sequel...

When & Where:

Monday 25th & Tuesday 26th October 2004 at the Lehany Theatre, National Measurement Institute, Bradfield Rd, Lindfield NSW 2070

DAY ONE

Speakers for Seminar:

- 8.00-8.30 Registration, tea & coffee
8.30-8.40 Seminar Opening – Brynn Hibbert
8.40-9.10 **Traceability:** So the answer is 42? How can you be sure? – Brynn Hibbert – UNSW
9.10-9.40 **Chain of Custody:** "I swear it was 42 when it left the building; what do you mean its 24 when the lab analysed it?" Establishing continuity of possession, and proof of integrity – Chris Lennard– AFP

9.40-10.10 **Competent People:** Underestimating the ingenuity of complete fools – Larry Kelly – TGA
10.10-10.40 Morning Tea
10.40-11.10 **Uncertainty:** An Armchair Guide to Measurement Uncertainty – Paul Armishaw AGAL – Perth
11.10-11.40 **Method validation:** Would a Vogon sign off on this Method? – The importance of fit for purpose methods –Eveline Baker – AGAL
11.40-12.40 **Method Validation Panel Discussion**
This panel discussion will provide an opportunity for organisations with specific requirements to present their perspectives on the issue of method validation and the impact of other aspects of quality assurance on this important topic. Three formal 15 minute presentations will be given by speakers from the TGA, NATA and IANZ. The session will end with a forum discussion.

12.40-1.40 Lunch
1.40-2.10 **Calibration:** The Infinite Improbability Drive; If it passes through every point in the universe how do I calibrate its GPS? – Mary Mulholland – UTS
2.10-2.40 **Reference Materials:** Zaphod Beeblebrox had two heads, I have one, are we both people? Choosing the right reference material – Stephen Davies – NARL
2.40-3.10 **Quality Control:** I found it in the Encyclopaedia Galactica; Everything you need to know, but never asked –John Eames – Laboratory Quality Management Services Pty Ltd
3.10-3.40 Afternoon Tea
3.40-4.10 **Reporting:** Interpreting WSOGMM for clients (or) Whole Sort of General Mish Mash: - Do clients really understand reports? – John Widdowson – NATA
4.10-4.40 **Auditing:** Visit from the Vogons? ...Don't panic! – Ivan Waples – Ivan Waples Consulting
4.40-5.10 **TQM:** Throw away those Peril-Sensitive Sunglasses and relish your business improvement opportunities – Maree Stuart – MAS Management Consultancy Services
5.10-6.00 Drinks, wine and cheese

DAY TWO

- 8.30-9.00 Registration, tea & coffee
9.00-11.00 **WORKSHOP Statistics for QC** – Without the need for a Babel Fish
11.00-11.30 Morning Tea
11.30-1.00 **WORKSHOP Method validation** – We have more "How To" solutions than you have problems or "Life, the universe, everything and method validation"

1.00-2.00 Lunch
2.00-3.00 **WORKSHOP Method Validation**
3.00-3.30 Afternoon Tea
3.30-5.00 **WORKSHOP Proficiency Testing** – Does my Pan Galactic Gargle Blaster have the same ingredients as yours?
5.00-6.00 Drinks, wine and cheese